

DIES NATALIS UNIVERSITAS HAYAM WURUK PERBANAS - SURABAYA magister) manajemen







## MARKETING INTERNATIONAL SEMINARS AND THE 4<sup>th</sup> INTERNATIONAL CONFERENCE ON BUSINESS AND BANKING INNOVATIONS

Surabaya, 29th January 2022

Pascasarjana.Perbanas.ac.id Ø mmuhw.perbanas

🚫 0822-4784-5434 📈 info.mm@perbanas.ac.id

#### Published by :

Program Studi Magister Manajemen Universitas Hayam Wuruk Perbanas JI. Wonorejo Utara No. 16 Rungkut Surabaya Telp. 031-5947151 | Ext. 2402 Fax. 031-87862621 Website. www.pascasarjana.perbanas.ac.id



The Strategy of Digital in Business for Gaining Competitive Advantages after Pandemic



# Keynote Speakers :







Le Minerale



**Co-Host:** 









# Sponsored by :





# ICOBBI

MARKETING INTERNATIONAL SEMINARS AND THE 4" INTERNATIONAL CONFERENCE ON BUSINESS AND BANKING INNOVATIONS

Surabaya, 29<sup>th</sup> January 2022

# **Proceeding Book of** The 4<sup>th</sup> International Conference on Business and Banking Innovations (ICOBBI) 2022 "The Strategy of Digitalization in Business for Gaining Competitive **Advantages after Pandemic**"

## **Steering Committee**

Dr. Drs. Emanuel Kristijadi, M.M. Dr. Lutfi., S.E., M.Fin Dr. Basuki Rachmat, S.E., M.M.

### **Organizing Committee**

Manager Vice Manager Secretary and Treasury

**Publication and Proceeding Technology Supporting** 

Supporting

: Prof. Dr. Dra. Tatik Suryani, Psi., M.M. : Dr. Ronny, S.Kom., M.Kom., M.H. : Dewi Aliffanti, S.E. Tanza Dona Pratiwi, S.E. : Aditya Ramadhani, S.IIP., M.A : Sumantri., S.Kom Risky Andriawan, S.T. Anton Ghozali., S.Kom : Muhammad Ilham



#### MARKETING INTERNATIONAL SEMINARS AND THE 4" INTERNATIONAL CONFERENCE ON BUSINESS AND BANKING INNOVATIONS

Surabaya, 29<sup>th</sup> January 2022

# **Reviewers :**

- 1. Chonlatis Darawong, Ph.D (Sripatum University, Thailand)
- 2. Assoc. Prof. Dr. Elissha Nasruddin (University of Science, Malaysia)
- 3. Dr. Sanju Kumar Singh (Tribhuvan University, Kathmandu, Nepal)
- 4. Prof. Dr. Dra. Tatik Suryani, Psi., M.M (Universitas Hayam Wuruk Perbanas, Indonesia)
- 5. Dr. Soni Harsono, M.Si (Universitas Hayam Wuruk Perbanas, Indonesia)

ICOBB

- 6. Prof. Abdul Mongid, Ph.D. (Universitas Hayam Wuruk Perbanas, Indonesia)
- 7. Dr. Lutfi, M.Fin. (Universitas Hayam Wuruk Perbanas, Indonesia)
- 8. Burhanudin, Ph.D. (Universitas Hayam Wuruk Perbanas, Indonesia)
- Mohammad Shihab, Ph.D. (Universitas 17 Agustus 1945 Surabaya, Indonesia) 9.
- 10. Dr. Yudi Sutarso, M.Si (Universitas Hayam Wuruk Perbanas, Indonesia)
- 11. Dr. Muazaroh, SE., MT (Universitas Hayam Wuruk Perbanas, Indonesia)
- 12. Abu Amar Fauzi, S.S., MM (Universitas Hayam Wuruk Perbanas, Indonesia)
- 13. Dr. Werner Ria Nurhadi, S.E, M.M (Universitas Surabaya, Indonesia)
- 14. Muhammad Sholahuddin, S.E, M.Si, Ph.D, (Universitas Muhammadiyah Surakarta, Indonesia)
- 15. Dr. Siti Mujanah, M.M (Universitas 17 Agustus 1945 Surabaya, Indonesia)
- 16. Dr. Miswanto, M.Si (STIE YKPN Jogyakarta, Indonesia)

# **Editor and Layout :**

- 1. Dr. Ronny, S.Kom., M.Kom., M.H.
- 2. Dewi Aliffanti, S.E.
- 3. Tanza Dona Pratiwi, S.E.

# Published 29<sup>th</sup> January 2022

Magister Manajemen Universitas Hayam Wuruk Perbanas, Surabaya, Indonesia Jalan Wonorejo Utara No. 16, Rungkut Surabaya, East Java 60296 Telpon 082247845434 Website : http://pascasarjana.perbanas.ac.id/ Indexed by google scholar

#### **ISBN**:

# The originality of the paper is the author's responsibility



🌐 Pascasarjana.Perbanas.ac.id



MARKETING INTERNATIONAL SEMINARS AND THE 4<sup>th</sup> INTERNATIONAL CONFERENCE ON BUSINESS AND BANKING INNOVATIONS Surabaya, 29<sup>th</sup> January 2022

v

#### FOREWORD

ICOB

Alhamdulillah, praise be to Allah Subhanahu Wa Ta'ala for granting us the opportunity to organize and publish the proceedings of the 4<sup>th</sup> International Conference on Business and Banking Innovations (ICOBBI) with the topic "The Strategy of Digitalization in Business for Gaining Competitive Advantages after Pandemic". This proceeding contains several researches articles from many fields in Business & Marketing, Banking & Sharia Banking, Accounting & Financial Management, Human Resources Management, Operations Management, Investasi, Insurance & Capital Market, Strategic Management, Technology Management, and Information System.

The 4<sup>th</sup> International Conference on Business and Banking Innovations was held on 29<sup>th</sup> January 2022 by virtual (online) zoom meeting and organized by the Master Management Study Program of Universitas Hayam Wuruk Perbanas in Collaboration with five Higher Education Institutions in Indonesia and three Universities from Asia countries. Keynote speakers in this conference were: Chonlatis Darawong, P.hD (Sripatum University, Thailand), Associate Prof. Dr. Ellisha Nasrudin (University of Science, Malaysia), Dr. Sanju Kumar Singh (Postdoctoral Fellowship in Universitas Airlangga, Tribhuvan University Nepal) and Prof. Dr. Abdul Mongid, MA., P.hD (Universitas Hayam Wuruk Perbanas, Indonesia).

I would like to give high appreciation to the Rector of Universitas Hayam Wuruk Perbanas for his support at this event. Acknowledgments and thank you to all the steering and organizing committees of the ICOBBI for the extra ordinary effort during the conference until this proceeding published. Thank you very much to all presenter and delegates from various Universities. Beside it, I would like to express our gratitude to the three universities, namely Universitas 17 Agustus Surabaya, STIE YKPN Yogyakarta, Universitas Negeri Gorontalo, Universitas Surabaya and Universitas Muhammadiyah Surakarta which has been the co-host of this event.

Hopefully, the proceeding will become a reference for academics and practitioners, especially the business and banking industry to get benefit from the various results of the research field of Business and Banking associated with Information Technology. Proceedings also can be accessed online on the website http://eprints.perbanas.ac.id/

Chair of the Master Management Study Program Universitas Hayam Wuruk Perbanas

Prof. Dr. Tatik Suryani, M.M.





# **Tabel of Content**

Coveri	
Co-Host and Sponshorshipi	i
Committee	
Reviewersi	v
Foreword	7
Table of Content	

ICOBBI

#### **Accounting and Financial Management**

The Influance of The Level of Financial Literacy, Materialism and Impulsive Buying to Management Financial Behavior Students Master of Management in Surabaya ......1-7 Dominika Rosvita Amadea Tarung; Muazaroh

The Effect of Perception of Confidentiality and Security, Perception of User Satisfaction, and Perception of Easy on The Implementation of E-Filling on Taxpayer Compliance in Submitting Wicak Ari Wibowo; Tri Ciptaningsih

The Effect of Attitude, Subjective Norms, Perceived Behavioral Control, And Tax Knowledge On Studentâ€<sup>™</sup>S Interest Who Join The Tax Volunteer Program For A Career In Taxation (Empirical Dheanira Ayu Hapsari; Tri Ciptaningsih

Differences un the Strenght of Financial Ratios and Financial Distress of Transportation Companies Ivana Oktarina Sopacua; Manggar Wulan Kusuma

Rusmawan W. Anggoro; Anita Kristiana

Fluctuation Of Rupiah Exchange Value, Interest Rate And Changes In Share Price...........35-44 Hais Dama; Meriyana Franssisca Dungga

Fraud Financial Statement Detection: Fraud Hexagon Model Analysis in the Financial Sector Listed Shinta Permata Sari; Diana Witosari

Attaining financial well-being: The essential effects of financial	experience, status, and
behavior	
Mochammad Zakariya Rosyid; Rr. Iramani	



#### MARKETING INTERNATIONAL SEMINARS AND THE 4<sup>th</sup> INTERNATIONAL CONFERENCE ON BUSINESS AND BANKING INNOVATIONS

Surabaya, 29<sup>th</sup> January 2022

The Effect of Dividend Policy and Capital Structure on Company Value with Profitability as
Mediation Variable in The Food and Beverage Companies Listed on The IDX in 2015 –
2020
Atikah Resiana Fildzah: Wiwik Lestari

Factors Affecting Firm Value : Theoretical Study on Public Textile and	nd Garment Manufacturing
Company in Indonesia	
Cholis Hidayati; Lintang Puspitasari Wijanarko	

Principles and .	Agents: T	The Phenomenon	of Agency	Theory in	The Business	Sector and Th	e Public
Sector						1(	)5-109
Maulidah Nara	stri;						

Company value of Indonesia State-Owned Enterprises during the Pandemic-Covid 19.... 110 Hwihanus;



The Effect of Fundamental and Macroeconomic Factors to Stock Return	
Aprilia Setiadi Lukas; Werner R. Murhadi; Arif Herlambang	

The Relationship of Sustainability Reporting Disclosure and Firm Performance, Risk, Value: Study on Banking Sub Sector Companies Listed Into Indonesia Stock Exchange (IDX) ...... 137-146 Alfiana Mufti Ainuna; Rina Trisnawati

### Banking and Shari'a Banking

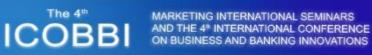
Stress Test of Financing Quality at Indonesian Islamic Rural Bank Using Montecarlo Simulation
Uvy Dian Rizky; Abdul Mongid
Macroeconomic Stress test of Credit Risk in Indonesian Banking using Monte Carlo Simulation
Nanda Diyah Syarifah; Abdul Mongid
The Effect of Credit Risk and Efficiency on Capital Adequacy With Proftiability as Intervening Variables
Mochamad Syafruddin Aji; Emanuel Kristijadi
Analysis Of The Effect Of Inflation, Capital Adequacy Ratio, Operation Cost Of Operating Income, And Net Performing Financing On The Profitability Of Sharia Commercial Banks in
Indonesia
The Effect of Liquidity Ratio, Asset Quality Ratio, Sensitivity Ratio, Capital Ratio and Efficiency Ratio Towards Return On Asset (ROA) on Foreign Exchange National Private Commercial



# ICOBBI

Planned Behavior Theory Testing (Case Study Of Financial Management In A Muslim Family In Sidoarjo)
Does Competition Make Regional Development Banks More Efficient?
Determinants of Indonesian Banking Profitability
The Influence of the Britama Savings Marketing Strategy on Customer Satisfaction at PT. Bank Rakyat Indonesia (Persero), Tbk. Batua Raya Makassar Unit
Business and Marketing
Social Media Marketing Activities, Brand Love and Brand Trust In Willingness to Participate Online (Co-Creation) with Satisfaction as Mediation Variable
The Influence of Social Media Marketing and Personal Selling on Purchase intention during the pandemic Covid-19: The Case of Discovery Property Agency
Factors Influencing Mobile Banking Adoption In Covid 19 Pandemic Period: The Mediating Role Of Behavioral Interest
How Coolness Affects The Brand Image On The Vans Fashion Footwear?
Implementation of Digital Marketing & Knowledge Transfer of Hollandpark Permaculture Products
Knowledge Management: Social Media & Public Knowledge About the Hazard of Mercury





Relationship Between Talent Management And Employees Performance: Case In Gorontalo
The Effect Of Security, Responsiveness, Convenience, And Reliability Of Services On BRI Customer Satisfaction In Using Mobile Banking
Impact Of Wfh In Surabaya City The Effect Of Workload, Employee Burnout On Work Life Quality And Employee Performance
Analysis Of Marketing Strategy, Product Quality And Service Quality To Repurchase Intention
The Effect of Customer Satisfaction and Trust on Performance Expectancy and Word of Mouth (WOM) at Shopee Applications Users
Does Brand Matter in Driving Purchase Intention of the Banking Services?
The Effect of Perceived Quality and Value on Brand Trust of Express Delivery Services during Pandemic Covid 19 in Indonesia
The Determinants of Brand Equity in Banking
Entrepreneurial Intention for Students at Universities in Sleman, Yogyakarta Special Region, Indonesia
The Effects of Commitment, Perceived Quality, and Satisfaction on Brand Equity: The Medating Role of Brand Trust and Brand Loyalty
Behaviour Intention of Digital Banking Adoption UTAUT2 and Covid-19 Pandemic as Factors
Popy Novita Pasaribu; Auzi Naufal Rabbani





MARKETING INTERNATIONAL SEMINARS AND THE 4" INTERNATIONAL CONFERENCE ON BUSINESS AND BANKING INNOVATIONS

Factors Influencing Online Purchase Intention Through E-Commerce in The Millennial	
Generation	345
Delta Sagita Riandana; Delta Sagita Riandana	

ICOB

Analyze of Customer Loyalty on Customer Oriented and Marketing Communication PT. Bank Verawaty;

The Effect Of Experiential Marketing On E-Wom (Electronic Word Of Mouth) And Customer Value As Intervening Variables In Tourism Destinations Rawa Bento Kerinci Regency Jambi Deci Fachrosi; Johannes; Sylvia Kartika Wulan B

#### **Human Resources**

The Effect Of Leadership Style, Work Environment, Compensation On Job Satisfaction At Pt Pln
(Persero) Sikka Regency
Krisanty Natalia Mariani Parera, Emanuel Kristijadi, Tjahjani Prawitowati

The Mediating Role of User Satisfaction in the Influence of Organizational Learning Culture and Online Learning Engagement To Net Benefit Outcome In Indonesia During Covid 19 Pandemic Heni Kusumawati;

Muchtar Ahmad; Djoko Lesmana Radji; Hais Dama

The Internalization of Patient Safety Culture in The Quality of Performance of Nurses in Sisilia Andri Soelistyani; Ika Yunia Fauzia

The Role of Work Ability and Servant Leadership on Employee Performance in a TIKI Delivery Siti Mujanah;

The Effect of Organizational Commitment, Organizational Culture, Self-Efficacy on Employee Performance with Job Satisfaction as Mediator Literature Review and Proposed Model .. 385-393 Vega Hardikasari; Burhanuddin; Emma Julianti;

Determinants Of Millenials Employee Engagement In Indonesia: Systematic Literature Febby Ayu Ramadhani; Tatik Suryani



MARKETING INTERNATIONAL SEMINARS AND THE 4<sup>th</sup> INTERNATIONAL CONFERENCE ON BUSINESS AND BANKING INNOVATIONS

# Investment, Insurance and Capital Markerts, Information System, and Technology Management

ICOBB

Technology Acceptance and Adoption of Mobile Application: A Systematic Review. .. 406-415 Boonchai Wongpornchai; Chonlatis Darawong

Analysis of The Indonesia Capital Market Reaction to The Announcement Implementation of Emergency Community Activity Restriction (PPKM) (Event Study on Companies. ...... 426-433 Said Setiandika Pambudi; Suyatmin Waskito Adi

The Effects of Interpersonal Communication and Self-Efficacy on Job Satisfaction of LSP P1 Assessor of Higher Education Institutions in Surabaya, East Java Province, Indonesia. . Ida Aju Brahmasari; Irmasanthi Danadharta; Ida Aju Brahma Ratih



# PROCEEDING BOOK OF THE 4<sup>TH</sup> INTERNATIONAL CONFERENCE ON BUSINESS AND BANKING INNOVATIONS(ICOBBI) 2022

"The Strategy of Digitalization in Business for Gaining Competitive Advantages after Pandemic"

# 29<sup>th</sup> January 2022 At Zoom Meeting

### **Published by:**

Magister Manajemen Universitas Hayam Wuruk Perbanas, Surabaya, Indonesia Jalan Wonorejo Utara No. 16, Rungkut Surabaya, East Java 60296 Telpon 082247845434 Website : http://pascasarjana.perbanas.ac.id/ MARKETING INTERNATIONAL SEMINARS AND THE 4<sup>th</sup> INTERNATIONAL CONFERENCE ON BUSINESS AND BANKING INNOVATIONS Surabaya, 29<sup>th</sup> January 2022

# COMPANY VALUE OF INDONESIA STATE-OWNED ENTERPRISES DURING THE PANDEMIC-COVID 19

Hwihanus\*

University of 17 Agustus 1945 Surabaya \*Corresponding author. Email: <u>hwihanus@untag-sby.ac.id</u>

#### ABSTRACT

The uniqueness of State-Owned Enterprises is that the ownership of SOE companies is in the hands and regulated by the government and is an attraction for investors to invest. Investors believe that SOE stock prices will provide high value despite economic, political, and social shocks including the COVID-19 pandemic that has hit Indonesia since March 2020 until now and has undermined the performance of company management that has been built since the company was founded. This research is to see how much company value is generated from management performance in managing owner's wealth, investment decisions, and macroeconomic conditions as well as its effect on investors in State-Owned Enterprises. The non-random sampling technique was used in 20 state-owned companies from 25 companies by ignoring the banking SOEs listed on the Indonesia Stock Exchange in 2020. The analysis technique uses Partial Least Square which consists of the Inner model, Outers model, and Weight relation. The results showed that macro fundamentals had a significant and negative effect on financial performance (H3); ownership structure has a positive and significant effect on firm value (H7) and funding decisions have a negative and significant effect on financial performance from macro fundamental variables, investment decisions, ownership structure, and performance but there are other variables outside of the variables being tested.

Keywords: company value, investment decisions, ownership structure, covid-19 pandemic