


## Korespondensi dengan Editorial Boards

From: **IJAAS Journal** [ijaas.submit@gmail.com](mailto:ijaas.submit@gmail.com)   
Subject: Regarding your submission to IJAAS  
Date: July 15, 2019 at 5:29 PM  
To: soni harsono [soni@perbanas.ac.id](mailto:soni@perbanas.ac.id)



Dear Authors,

Thank you for submitting your manuscript to IJAAS.  
Your manuscript entitled

"Benefits Sought, Service Quality, and Their Relationship With Satisfaction and Loyalty of Banking Customers In Indonesia"

has been received by IJAAS and assigned manuscript number

IJAAS-190191

(Please use the number for all upcoming communications).

Meanwhile, it is highly appreciated if you could suggest 2 possible reviewers.

**NOTE: In your next publications in other Web of Science journals (Not IJAAS), If you cite any IJAAS papers, you can publish a manuscript free of charge in IJAAS for every 8 citations in two papers or multiple papers.**

Best Regards,  
Cheng-Ta Yeh, BSc PhD DEng  
Editor in chief,  
International Journal of Advanced and Applied Sciences,  
<http://www.science-gate.com/IJAAS.html>

From: **soni harsono** soni@perbanas.ac.id  
Subject: Re: Regarding your submission to IJAAS  
Date: July 15, 2019 at 9:55 PM  
To: IJAAS Journal ijaas.submit@gmail.com



Dear  
Editor in Chief  
International Journal of ADVANCED AND APPLIED SCIENCES (IJAAS)

Thank you for the information, related to my article (IJAAS-190191).

If I am asked to suggest 2 reviewers to review the article, I suggest:

1. Prof. Tatik Suryani; Professor of Marketing at STIE Perbanas Surabaya Indonesia (email: tatik@perbanas.ac.id)
2. Dr. Luciana Spica Almilia; Doctor of Accounting and Finance at STIE Perbanas Surabaya (email: lucy@perbanas.ac.id)

Warm regards,

Soni Harsono

On 15 Jul 2019, at 17.29, IJAAS Journal <ijaas.submit@gmail.com> wrote:

Dear Authors,

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Your manuscript entitled

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International Journal of Advanced and Applied Sciences,  
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From: IJAAS Journal [ijaas.submit@gmail.com](mailto:ijaas.submit@gmail.com)   
Subject: Proofs of [IJAAS-190191]  
Date: October 16, 2019 at 8:08 PM  
To: soni harsono [soni@perbanas.ac.id](mailto:soni@perbanas.ac.id)



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PLEASE DO NOT ALTER THE SUBJECT LINE OF THIS E-MAIL

Dear Authors

The proof of your article, to be published in the 'International Journal of Advanced and Applied Sciences', is now ready and attached.

Please use this proof only for checking the names, affiliations, typesetting, editing, completeness, and correctness of the text, tables, and figures. To assist you with this, copy-editing changes have been highlighted in red with the original text in a pop-up box.

**Note that once your corrections have been received, your article is finalized and any further correction is no longer possible.**

**Note that any changes should be done in pdf file using Pop-Up windows. Please do not send us the original submission with changes.**


**Needed figures should be sent in a separate WORD format file or be sent in individual image files.**

**Also, please provide the corresponding author ORCID.**

Best Regards,  
Cheng-Ta Yeh, BSc PhD DEng  
Editor in chief,  
International Journal of Advanced and Applied Sciences,  
<http://www.science-gate.com/IJAAS.html>



IJAAS-190191(A  
ugust29)-.pdf

From: **Soni Harsono** soni@perbanas.ac.id   
Subject: Re: Proofs of [JAAS-190191]  
Date: October 16, 2019 at 9:45 PM  
To: IJAAS Journal [ijaas.submit@gmail.com](mailto:ijaas.submit@gmail.com)



Dear  
Cheng-Ta Yeh, BSc PhD DEng  
Editor in Chief,  
International Journal of Advanced and Applied Sciences,

Thank you for the information about the proof of my article.  
Here I attach the revision in the form of word.  
Thank you for your attention

regards,

soni harsono



Corrections.doc  
x

On 16 Oct 2019, at 20.08, IJAAS Journal <[ijaas.submit@gmail.com](mailto:ijaas.submit@gmail.com)> wrote:

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Editor in chief,  
International Journal of Advanced and Applied Sciences,  
<http://www.science-gate.com/IJAAS.html>

<JAAS-190191(August29)-.pdf>

**From:** IJAAS Journal [ijaas.submit@gmail.com](mailto:ijaas.submit@gmail.com)  
**Subject:** Re: Proofs of [JAAS-190191]  
**Date:** October 21, 2019 at 8:21 PM  
**To:** soni harsono [soni@perbanas.ac.id](mailto:soni@perbanas.ac.id)



Dear Authors,

Your proof has been sent to publication house for the final publication.  
Please be patient it may take 2-4 weeks. You will be announced Volume and Issue upon publication.

Best Regards,  
Cheng-Ta Yeh, BSc PhD DEng  
Editor in chief,  
International Journal of Advanced and Applied Sciences,  
<http://www.science-gate.com/IJAAS.html>

On Wed, Oct 16, 2019 at 6:15 PM soni harsono <[soni@perbanas.ac.id](mailto:soni@perbanas.ac.id)> wrote:

Dear  
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International Journal of Advanced and Applied Sciences,

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soni harsono

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> International Journal of Advanced and Applied Sciences,  
> <http://www.science-gate.com/IJAAS.html>

>  
> <JAAS-190191(August29)-.pdf>

From: IJAAS Journal [ijaas.submit@gmail.com](mailto:ijaas.submit@gmail.com)  
Subject: IJAAS Manuscript: IJAAS-190191 – Acceptance  
Date: August 24, 2019 at 9:54 PM  
To: soni harsono [soni@perbanas.ac.id](mailto:soni@perbanas.ac.id)



Dear Author(s),

International Journal of Advanced and Applied Sciences

IJAAS-190191 - "Benefits Sought, Service Quality, and Their Relationship With Satisfaction and Loyalty of Banking Customers In Indonesia"

Further to the submission of your manuscript, I am pleased to advise that it has been reviewed and **accepted for publication** in the International Journal of Advanced and Applied Sciences next issue.

Based on the reviewers' comments please do the following modifications:

- The abstract section is not a good representative of the whole manuscript. The abstract should contain the purpose of the work, brief background, comparison with other works and stating the power and loss regarding other works.
- citation in the text and references, in the end, should be exactly based on the journal standards (Harvard Referencing Style). You can use the following address for more information: "<http://www.citethisforme.com/harvard-referencing>".
- Heading should be supported by proper numbering.
- Figures and tables should be addressed before being located in the text.
- Equations must be written with Microsoft Equation Editor, not Math type.
- A benchmarking should be added to your work. It means that you should evaluate your results by comparison with other published papers in the field.

The paper will appear in a forthcoming issue of the journal. You will be advised of the publication date in due course. Page proofs will be emailed to you for checking, in approximately three weeks' time after receiving your modified paper.

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